

December 2013



Installing passenger counting in 500 new buses

Stockholm, Sweden

Arriva Sweden requested installation of passenger counting (APC) at multiple depot locations throughout Stockholm to improve the accuracy of passenger numbers.

Since the installation Arriva was able to demonstrate more accurate numbers and increased its revenue by demonstrating growing passenger volumes.

21st Century installed APC with over-door active infra-red sensors that cater for different width doorways and any number of entry / exit points. Surveillance systems were fitted to all new vehicles and in the refurbished buses mobile surveillance was tested and upgraded where necessary.

After finishing the project, inspection visits are scheduled in order to maintain the high operating levels that users of this technology require.

Customer feedback

"The counting technology provides a high degree of accuracy and requires no manual intervention."

Kjell Strandljung,
Technical Manager, Arriva Sweden

Key facts

- **Bus fleet of 500 buses in multiple depots around Stockholm**
- **Installed automatic passenger counting (APC) and mobile video surveillance on all buses**
- **Demonstrated more accurate passenger numbers after APC was installed**

Get in touch

Need more information? Please contact our sales team, who will be able to assist with your enquiry.

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